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## — 保 証 書 —

この度は **Takeda Works** 製品をお買い上げ頂きまして、誠にありがとうございます御座いました。弊社の規格TDS/TQCMに基づき製作され規定の品質検査を経てお届け致しておりますが、万一製品に不具合が発生した場合、本保証書に示す条件に従って修理する事を保証致します。

機器名称		型式口径	
組立図番		製造年月	
製造番号		管理番号	

### 1. 保証の範囲

製品を構成する各部品に就いて、その材料又は、製造に基づく不具合が発生した場合、以下に示す期間及び条件によりこれを無償でクレーム修理致します。(以下保証修理)

但し、保証修理は部品交換又は補修により行い、交換した不具合部品は **Takeda Works** の所有となります。

### 2. 保証の期間

#### (1) 新品の保証期間

製造年月から	12ヶ月間	
使用開始後	12ヶ月間	但し製造年月から15ヶ月未満

#### (2) 修理品の保証期間

修理完了検査月から	6ヶ月間	製造年月から10ヶ年未満の製品
製造月から10ヶ年を経過した製品の修理保証は致しません。		

### 3. 保証を適用しない事項

(1) 次に示すものは保証修理の対象となりません。

- 取り付けや潤滑不良、保守、整備の不備、又は配管接続不良、荷重、衝撃、落下等、製品外部からの要因又は誤認に起因する不具合
- 仕様と異なる運転、流体、圧力、回転速度、温度等、仕様限度を超える過酷な使用や製品の機能に悪影響を与える改造に起因する不具合
- 流体内の異物、金属磨耗粉や切削粉、研磨剤、粘着及び凝固物等のシール性能に悪影響を与える物質のシール部への侵入に起因する漏洩又は機能故障
- 弊社、又は弊社の指定した事業場以外で行った組立、分解、部品交換、修理、又は加工等による不具合
- 純正及び指定部品、仕様、又は弊社指定の油脂類を使用しない事に起因する不具合
- 地震、台風、水害等の天災、煤煙、薬品、鉄粉、鳥糞、塩害等の外部要因、又は事故、火災に起因する不具合
- 使用経年による、製品構成部品の变化、塗装、鍍金面、金属表面、樹脂、護膜等の硬化、脆化、変形、変質、オゾンクラック、自然退色、劣化、酸化等、又は使用損耗
- 一般的に製品の品質、機能上影響の無い感覚的現象、油脂類のにじみ、性能保持と相関しない摩擦摺動音、回転音、偏芯、振動等
- 1時間に3cc.未満の輸送流体及び間接流体又は媒体の漏洩  
特別仕様の製品については、オプションされた組立図面による明示内容、又は仕様書に示された漏洩量未満の流体漏洩

(2) 次に示すものの費用は負担致しません。

- 製品の故障、又は故障修理期間の機器使用不能や使用によって発生した損害、逸失利益
- 漏洩による流体、粉体等の輸送製品、又圧力及び熱伝動等の媒体流失に係る損害
- 保証修理に伴う本機との脱着工賃、通信費、交通輸送費、宿泊、出張費用
- 保証修理に係る油脂類、使用による消耗部品等





## — WARRANTY —

Thank you very much for purchasing **Takeda Works** Products. Although, our products (TDS/TQCM) are manufactured under strict quality control, if, for some reason, there is a malfunction the following warranty conditions will apply.

Product		Product Type & Size	
Drawing No.		Manufacture Date	
Manufacture No.		Management No.	

### 1. EXTENT OF WARRANTY

Provided that the above Takeda Works Products are used under conditions within the Product Specifications stated above, Takeda Works guarantees that in accordance with the conditions listed in Section 1. Extent of Warranty, Section 2. Period of Warranty and Section 3. Cases Exempt from Warranty, we will repair the defective part free of charge, where the malfunction can be clearly shown to be caused by material or manufacture imperfection.

The scope of the warranty repair will consist of replacement or repair of the defective part.

The defective part will become the property of **Takeda Works**.

### 2. PERIOD OF WARRANTY

#### (1) For new products

12 months after of manufacture	
12 months after commencement of usage	Must be within 15 months after date of manufacture.

#### (2) For repaired products

within 6 months from date of completion of repair inspection.	Repaired parts must be less than 10 years old.
Parts more than 10 years old will not be repaired.	

### 3. CASES EXEMPT FROM WARRANTY

#### (1) The following are not covered by this warranty:

- Any malfunction caused by improper installation, mishandling, incorrect piping connections, insufficient maintenance or problems caused by external forces such as dropping, external impact or unnecessary external forces.
- Any malfunction caused by using the products under conditions not within the specifications: (Such as different fluids and methods of operation, pressures, temperatures and speeds of revolution above or below the specifications) or caused by repairs or alterations to the products carried out by the customer or by using the product in a situation where it is unable to function normally.
- Any malfunction caused by foreign particles in the fluid entering the seal area. Especially metal shavings and metal dust particles, abrasive, adherent or solidifying material.
- Any disassembly, parts replacement, repairs or alterations conducted in a place other than Takeda Works' premises or Takeda Works' approved premises.
- Any malfunction caused by use of non-genuine Takeda works parts or Takeda works approved products, such as grease.
- Any malfunction caused by earthquakes, typhoons, floods and other natural disasters, soot and smoke, chemical substances, iron dust particles, bird droppings, salt, accidents and fires.
- Any natural deterioration due to ageing of the painted, metal-plated, galvanized and metal surfaces, hardening, embrittlement or deformation of the resin and rubber parts, ozone cracks of the rubber parts and natural discolouration, deterioration or wear.
- Any visual or audible phenomenon, which doesn't affect the operation of the product and any small scale grease leakage. (e.g. sounds made by rubbing of the sealing surface and vibration)
- Any leakage of less than 3cc per hour of the transport, indirect or medium fluid. For special order items the amount of permissible leakage is specified on the technical drawing or in the instruction manual.

#### (2) The following are not included in the scope of the repair costs covered by the warranty:

- Any costs or loss of profits incurred by the user due to malfunction or leakage of the product, or during the repair period (such as machine stoppage, lowering or reduction of efficiency, production stoppage)
- Any costs incurred by the user due to leakage of the fluid or powder, pressure loss or heat medium loss.
- The costs incurred for the labour (e.g. detaching the joint from machine), communication, shipping (two way shipping of the joint), transportation, hotel or equivalent accommodation and away-from-home expenses for the repair personnel.
- The cost of grease used in the repair, the cost of replacing naturally worn parts.

